



CLAIRE THOMPSON

CAREHOME CARE CO-ORDINATOR

ABOUT ME

Hello I'm Claire, I work across Healthier South Wirral PCN as a Care Coordinator supporting 4 practices with 8 care homes. I have been part of the team since November 2020.

I am the first point of contact with Care homes if they have any none Clinical query's such as trying to locate a NHS dentist who will visit care homes, or finding out about new services that care homes can access.

● CONTACT ME

Patients I support are based in care homes. Any issues will be identified on care home visit.

Practices can contact me directly if there are any issues with family members or patients



THINGS I CAN SUPPORT WITH:

- I help with supporting practices with Vaccination programmes and linking in with staff at care home for consent of the patients.
- I assist with regular meetings with local care homes, practices and the community trust.
- I support the care homes with any social concerns or query surrounding their placements, support to family members who may have a question about funding or worries they have.
- I keep in regular contact with the care homes for information that is required for MDT Meetings to ensure no vital information is missed out to make sure patients are fully supported.
- I can provide support to families of care home residents when needed on things such as how to access support, information on care homes and respite, support groups and other services.

TIMETABLE

Mon- PCN office

Tue- PCN office

Wed- PCN office

Thur- PCN office

Fri- PCN office