



# EMMA RANGLES

ACT CARE CO-ORDINATOR

## ABOUT ME

---

Hello, i'm Emma Hi, I joined the PCN May 23 as a admin assistant, shortly after joining I also took on the role as the Acute response team (ACT) care coordinator.

Previously to this I was a pharmacy dispenser in a local busy pharmacy and specialised in ear micro-suction.

## ● CONTACT ME

---

Please ask reception to make a referral.



## THINGS I CAN SUPPORT WITH:

- Services include: telephone consultations, home visits and ear Irrigation.
- The coordination of additional appointments allow patients to be seen on the day if needed.
- I focus on providing personalised care to patients, ensuring their changing needs are accommodated for.
- Working with clinical staff, we provide all eligible patients in Healthier South Wirral Primary Care Network with access to thebCovid-19 vaccine, especially those with health inequalities.
- Speaking to patients with controlled ADHD and booking them In for reviews with the LEAP GP's.

What is act?

- The Acute Response Team (ACT) team provides additional services to patients, increasing the capacity available to practices. As Care Coordinator I work closely with primary healthcare staff to streamline additional services for patients, easing the patient pathway. I am involved in the running of the COVID19 programme and ADHD LEAP.

## TIMETABLE

---

**Mon-** PCN Office

**Tue-** PCN Office

**Wed-** PCN Office

**Thur-**PCN Office

**Fri-** PCN Office