



# SUZANNE SAUNDERS

PHARMACY CARE COORDINATOR

## ABOUT ME

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Hi, I'm Suzanne, a part time Pharmacy Care Coordinator for Healthier South Wirral PCN. I joined the team in November 2023. Having never worked for the NHS before, this was a new challenge for me, but one which I was very excited about and very keen to be involved in. I feel very privileged to be working for the NHS. Prior to this role, I have worked in finance, education, hospitality and retail, acquiring various skills and experiences along the way.

## ● CONTACT ME

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PLEASE ASK RECEPTION FOR MORE INFORMATION

## THINGS I CAN SUPPORT WITH:

- I Manage a caseload of referrals into the pharmacy team and ensure appointments are organised with the most relevant practitioner.
- I Arrange consultations and appointments for the clinical pharmacist, pharmacy technician and cardiac nurse.
- Admin duties for projects such as: Lipids, DOACs, BP/Florence and COPD. This includes regularly running relevant reports and assessing the data they provide, and using this to manage arranging patient consultations.
- Organise staff clinics and manage the pharmacy team's diary.
- Provide comprehensive care to patients by co-ordinating various aspects of their care and treatment by being a point of contact for patients and their families.
- Provide support to relevant PCN practitioners, staff members and GP practices, for pharmacy related queries.
- I also take referrals for patients who are in care homes requiring an SMR. I get them booked in with the clinical pharmacist for an SMR review during their care home visit



## TIMETABLE

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**Mon-** PCN Office

**Tue-** PCN Office

**Wed-** PCN Office

**Thur-**PCN Office

**Fri-** PCN Office

